

# Service Center Capabilities Survey

Please complete this survey and fax it to 1-919-550-3277.

**Service Center Name** \_\_\_\_\_

**Contact Person (for business matters)** \_\_\_\_\_  
 Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**Contact Person (technical matters)** \_\_\_\_\_  
 Phone: \_\_\_\_\_ Email: \_\_\_\_\_

**Service Center Address**  
 Street: \_\_\_\_\_  
 City: \_\_\_\_\_  
 State: \_\_\_\_\_ Zip: \_\_\_\_\_

**Service Center Fax Number:** \_\_\_\_\_

## General Information About Your Business

Total number of employees \_\_\_\_\_ Number of sites \_\_\_\_\_  
 Number of technicians on site \_\_\_\_\_ total \_\_\_\_\_ electrical \_\_\_\_\_ mechanical  
 Size of service center facility \_\_\_\_\_ square feet  
 Regular business hours (Mon. to Fri.) \_\_\_\_\_ open \_\_\_\_\_ close  
 (Saturday) \_\_\_\_\_ open \_\_\_\_\_ close  
 (Sunday) \_\_\_\_\_ open \_\_\_\_\_ close  
 Liability insurance \_\_\_\_\_ (yes/no) \_\_\_\_\_ limit (if yes)

|  | Currently Available      | Interest In Expanding In This Area | Not Interested           |
|--|--------------------------|------------------------------------|--------------------------|
| <b>Technical Capabilities</b>                                  |                          |                                    |                          |
| OHV gasoline single cylinder, air-cooled, small engine repair. | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| OHV gasoline twin cylinder, air cooled, small engine repair.   | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| Liquid cooled, gasoline small engine repair (under 50 hp).     | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| Diesel single cylinder, air-cooled, small engine repair.       | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| Diesel twin cylinder, air cooled, small engine repair.         | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| Liquid cooled diesel small engine repair (under 50 hp).        | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| Portable generators.   | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| Stationary generators (whole house units).                     | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| Generator installation service.                                | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| Pressure washer pump repair (axial pumps).                     | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| Pressure washer pump repair (triplex piston pumps).            | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| Trash pump repair.   | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| Fire pump repair.  | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| Chipper shredder repair (under 20 hp).                         | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| Lawn mower repairs (up to 52" walk behind).                    | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| Lawn tractor repairs (up to 52" zero turn mowers).             | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| Snow blowers.  | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| <b>Service Capabilities</b>                                    |                          |                                    |                          |
| Extended hours during peak seasons                             | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| On-site repairs (customer's home or business)                  | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| On-site repairs (retail store location / store back room)      | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| Pick-up and delivery service (customer's home / business)      | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| Pick-up and delivery service (retail store location)           | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |
| "Rush" service for emergency situations                        | <input type="checkbox"/> | <input type="checkbox"/>           | <input type="checkbox"/> |

**Please describe other capabilities or affiliations.**

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GXi Parts and Service LLC